Teaching Excellence Framework: Year two

Statement of findings

Kaplan Open Learning (Essex) Limited

UKPRN: 10021682

TEF Silver

This award was made in June 2017 and is valid for up to one year.

The TEF Panel reviewed the provider metrics and provider submission according to the process and criteria specified in the TEF guidance.

The provider metrics supplemented by the submission indicate that students achieve excellent outcomes in highly skilled employment or further study. Metrics also indicate very high levels of student satisfaction with assessment and feedback, and with academic support, on which the provider is notably above benchmark.

The Panel considered the College submission in relation to the TEF criteria and its judgment reflects, in particular, additional evidence of:

- the application of learning analytics and data-led research into the organisation and format of online learning materials ensures that curriculum content is at the forefront of online delivery
- bespoke and proactive student pastoral support, including dedicated Student Advisers supported by a Student Support team
- an institutional culture that facilitates, recognises and rewards excellent online teaching and learning has been implemented, including a thorough induction and mentoring process through which new tutors are required to complete an 'on-boarding' process which enables them to fully comprehend what online teaching entails
- support available for development of HEA Fellowship and / or membership of a relevant professional body
- varied and frequent formative assessment which provides high levels of stretch that ensures most students make progress, and acquire knowledge, skills and understanding that are valued by employers.

Overall, the TEF Panel judged that the combination of evidence in the provider metrics and the provider submission best fits the descriptor for a Silver award.

For further information see: www.hefce.ac.uk/TEFoutcomes