

Annex A: Questionnaires for NSS 2023 and 2022

NSS 2023 core questions

Please note: the response scale is indicated beneath each question.

Teaching on my course

1. How good are teaching staff at explaining things?
Very good; Good; Not very good; Not at all good; This does not apply to me
2. How often do teaching staff make the subject engaging?
Very often; Fairly often; Not very often; Rarely; This does not apply to me
3. How often is the course intellectually stimulating?
Very often; Fairly often; Not very often; Rarely; This does not apply to me
4. How often does your course challenge you to achieve your best work?
Very often; Fairly often; Not very often; Rarely; This does not apply to me

Learning opportunities

5. To what extent have you had the chance to explore ideas and concepts in depth?
To a large extent; To some extent; To a small extent; Not at all; This does not apply to me
6. How well does your course introduce subjects and skills in a way that builds on what you have already learned?
Very well; Well; Not very well; Not at all well; This does not apply to me
7. To what extent have you had the chance to bring together information and ideas from different topics
To a large extent; To some extent; To a small extent; Not at all; This does not apply to me
8. To what extent does your course have the right balance of directed and independent study?
To a large extent; To some extent; To a small extent; Not at all; This does not apply to me

The National Student Survey 2023 (OfS 2022.66)

9. How well has your course developed your knowledge and skills that you think you will need for your future?

Very well; Well; Not very well; Not at all well; This does not apply to me

Assessment and feedback

10. How clear were the marking criteria used to assess your work'?

Very clear; Clear; Not very clear; Not at all clear; This does not apply to me

11. How fair has the marking and assessment been on your course?

Very fair; Fair; Not very fair; Not at all fair; This does not apply to me

12. How well have assessments allowed you to demonstrate what you have learned?

Very well; Well; Not very well; Not at all well; This does not apply to me

13. How often have you received assessment feedback on time?

Very often; Fairly often; Not very often; Rarely; This does not apply to me

14. How often does feedback help you to improve your work?

Very often; Fairly often; Not very often; Rarely; This does not apply to me

Academic support

15. How easy was it to contact teaching staff when you needed to?

Very easy; Easy; Not very easy; Not at all easy; This does not apply to me

16. How well have teaching staff supported your learning?

Very well; Well; Not very well; Not at all well; This does not apply to me

Organisation and management

17. How well organised is your course?

Very well organised; Well organised; Not very well organised; Not at all well organised; This does not apply to me

18. How well were any changes to teaching on your course communicated?

Very well; Well; Not very well; Not at all well; This does not apply to me

Learning resources

19. How well have the IT resources and facilities supported your learning?

Very well; Well; Not very well; Not at all well; This does not apply to me

The National Student Survey 2023 (OfS 2022.66)

20. How well have the library resources (e.g., books, online services and learning spaces) supported your learning?

Very well; Well; Not very well; Not at all well; This does not apply to me

21. How easy is it to access subject specific resources (e.g., equipment, facilities, software) when you need them?

Very easy; Easy; Not very easy; Not at all easy; This does not apply to me

Student voice

22. To what extent do you get the right opportunities to give feedback on your course?

To a large extent; To some extent; To a small extent; Not at all; This does not apply to me

23. To what extent are students' opinions about the course valued by staff?

To a large extent; To some extent; To a small extent; Not at all; This does not apply to me

24. How clear is it that students' feedback on the course is acted on?

Very clear; Clear; Not very clear; Not at all clear; This does not apply to me

25. How well does the students' union (association or guild) represent students' academic interests?

Very well; Well; Not very well; Not at all well; This does not apply to me

Overall satisfaction (for students in Wales, Scotland and Northern Ireland only)

26. Overall, I am satisfied with the quality of the course.

Definitely agree; Mostly agree; Neither agree nor disagree; Mostly disagree; Definitely disagree; This does not apply to me

Open text question

27. Looking back on the experience, are there any particularly positive or negative aspects you would like to highlight?

Additional questions

Mental wellbeing services

28. How well communicated was information about your university/college's mental wellbeing support services?

Very well; Well; Not very well; Not at all well; This does not apply to me

Freedom of expression (for students in England only)

29. During your studies, how free did you feel to express your ideas, opinions, and beliefs?

Very free; Free; Not very free; Not at all free; This does not apply to me

NSS 2022 Core questionnaire

Response scale:

Definitely agree; Mostly agree; Neither agree nor disagree; Mostly disagree; Definitely disagree; Not applicable

The teaching on my course

1. Staff are good at explaining things.
2. Staff have made the subject interesting.
3. The course is intellectually stimulating.
4. My course has challenged me to achieve my best work.

Learning opportunities

5. My course has provided me with opportunities to explore ideas or concepts in depth.
6. My course has provided me with opportunities to bring information and ideas together from different topics.
7. My course has provided me with opportunities to apply what I have learnt.

Assessment and feedback

8. The criteria used in marking have been clear in advance.
9. Marking and assessment has been fair.
10. Feedback on my work has been timely.
11. I have received helpful comments on my work.

Academic support

12. I have been able to contact staff when I needed to.
13. I have received sufficient advice and guidance in relation to my course.
14. Good advice was available when I needed to make study choices on my course.

Organisation and management

15. The course is well organised and is running smoothly.
16. The timetable works efficiently for me.
17. Any changes in the course or teaching have been communicated effectively. Learning resources
18. The IT resources and facilities provided have supported my learning well.

The National Student Survey 2023 (OfS 2022.66)

19. The library resources (e.g. books, online services and learning spaces) have supported my learning well.
20. I have been able to access course-specific resources (e.g. equipment, facilities, software, collections) when I needed to.

Learning community

21. I feel part of a community of staff and students.
22. I have had the right opportunities to work with other students as part of my course.

Student voice

23. I have had the right opportunities to provide feedback on my course.
24. Staff value students' views and opinions about the course.
25. It is clear how students' feedback on the course has been acted on.
26. The students' union (association or guild) effectively represents students' academic interests.

Overall satisfaction

27. Overall, I am satisfied with the quality of the course.

Open text question

28. Looking back on the experience, are there any particularly positive or negative aspects you would like to highlight? [open text]