

## London Metropolitan University: Specific ongoing condition B3B

London Metropolitan University (the Provider) was registered on 8 October 2018.

The Provider was selected for assessment of its performance in relation to **Condition B3** in 2022. The outcome of the assessment is that the OfS has deemed the Provider to be at increased risk of breach of **Condition B3** in relation to the following indicators:

- Continuation, full-time, first degree
- Continuation, full-time, postgraduate taught masters'
- Continuation, part-time, postgraduate taught masters'.

The Office for Students (OfS) has therefore imposed requirements to ensure that the interests of current and future students, and the interests of the taxpayer, are protected.

The primary reasons for this are:

- a. The Provider's performance has been below the relevant numerical threshold for the **Relevant Indicators**;
- b. The actions the Provider has taken have not yet led to sufficient and sustained improvement in performance at or above the **Relevant Numerical Thresholds** for the **Relevant Indicators**; and
- c. We do not consider that the actions the Provider plans to take are sufficiently targeted to sustain outcomes at or above the **Relevant Numerical Threshold**, and will improve performance in an appropriate timescale.

To mitigate the risks associated with this increased risk of breach, the OfS has imposed Specific Condition B3B.

### B3B Notice to improve outcomes for students

**B3B.1** The Provider must undertake a comprehensive review of its performance in relation to the **Relevant Indicators** which includes the following:

- i. A review of the effectiveness of its current improvement plans in light of the findings of the OfS in relation to the increased risk of breach;
- ii. Identification of targeted actions to sustain, or improve outcomes in relation to the **Relevant Indicators** within the **Relevant Timescale**; and

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- iii. Arrangements for periodically reviewing the implementation and effectiveness of any targeted actions and, where appropriate, identifying and implementing new targeted actions.

**B3B.2** Thereafter, the Provider must take such targeted actions as identified in its comprehensive review, as set out at **B3B.1** above, and any other targeted actions subsequently identified through its periodic reviews, so that its performance in relation to the **Relevant Indicators** is at or above the **Relevant Numerical Thresholds** within the **Relevant Timescale**.

**B3B.3** Where the Provider's performance in relation to the **Relevant Indicators** is not at or above the **Relevant Numerical Thresholds** within the **Relevant Timescale**, before deciding that the Provider is in breach of this condition the OfS will consider whether the Provider's context otherwise justifies its performance.

**B3B.4** The Provider must keep complete and accurate records of the comprehensive review carried out in accordance with **B3B.1**, and the actions it takes to improve outcomes in relation to the **Relevant Indicators**, until the OfS has completed its assessment of performance set out in **B3B.8** below. Any such records must be provided to the OfS on request.

**B3B.5** The Provider's compliance with this condition does not in any way affect the ability of the OfS to take regulatory and/or enforcement action in respect of the Provider's compliance with any other condition of registration, including (but not limited to) ongoing Condition B3.

### Timing and monitoring

**B3B.6** The Provider must complete its comprehensive review, as outlined in **B3B.1** above, six months from this condition becoming effective. The Provider must submit that it has completed its comprehensive review by email to [regulation@officeforstudents.org.uk](mailto:regulation@officeforstudents.org.uk) by 31 January 2025.

**B3B.7** The OfS may undertake periodic reviews of the actions taken by the Provider to improve its outcomes in relation to the **Relevant Indicators**. We will identify whether any further information is to be requested from the Provider following the annual publication of OfS **Outcome data**, or on receipt of any other relevant regulatory intelligence. The Provider must take all reasonable steps to provide any additional information requested by the OfS.

**B3B.8** The OfS will undertake an assessment of the Provider's performance, in line with the guidance in Regulatory advice 20, in relation to all **Relevant Indicators** following the publication of **Outcome data** in spring 2028.

**B3B.9** If, following this assessment, the OfS judges that the Provider remains at increased risk of breach, or in breach of Condition B3, the OfS reserves the right to take further regulatory action.

### Definitions

**B3B.10** For the purposes of this condition:

'**Condition B3**' means the condition set out in the OfS's regulatory framework.

'**Outcome data**' has the same meaning as 'outcome data' in **Condition B3**.

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**'Relevant Indicators'** means the following indicators defined in 'Description of student outcome and experience measures used in OfS regulation' or similar documents published by the OfS (and, for the avoidance of doubt, includes a consideration of any related split indicators):

- 'Continuation, full-time, first degree'
- 'Continuation, full-time, postgraduate taught masters'
- 'Continuation, part-time, postgraduate taught masters'

**'Relevant Timescale'** means by 31 July 2027, so that student outcomes data is reflected in OfS dashboards published in spring 2028.

**'Relevant Numerical Threshold(s)'** means the numerical thresholds set by the OfS in respect of the **Relevant Indicators**, namely:

- 'Continuation, full-time, first degree' – 80 per cent
- 'Continuation, full-time, postgraduate taught masters' – 80 per cent
- 'Continuation, part-time, postgraduate taught masters' – 65 per cent.