

Croydon College: Specific ongoing condition B3C

Croydon College (the Provider) was registered on 6 December 2019.

The Provider was selected for assessment of its performance in relation to **Condition B3** in 2022. The outcome of the assessment is that the OfS has deemed the Provider:

- at increased risk of breach of **Condition B3** in respect of its Continuation, full-time, first degree and Completion, full-time, first degree outcomes.

The OfS has therefore imposed requirements to ensure that the interests of current and future students, and the interests of the taxpayer, are protected.

The primary reasons for this are:

- a. The Provider's performance has been below the relevant numerical threshold for the **Relevant Indicators**;
- b. The actions the Provider has taken have not yet led to sustained improvement in performance at or above the **Relevant Numerical Thresholds** for the **Relevant Indicators**, and the Provider's plans are not sufficiently targeted to sustain outcomes at or above the **Relevant Numerical Threshold** in an appropriate timescale for the **relevant Indicators**.

To mitigate the risks associated with this increased risk of breach, the OfS has imposed Specific Condition B3C.

B3C Notice to improve outcomes for students

B3C.1 The Provider must undertake a review of its performance in relation to the **Relevant Indicators** which includes the following:

- i. A review of the effectiveness of its current improvement plans in light of the findings of the OfS in relation to this increased risk of breach;
- ii. Identification of targeted actions to sustain, or improve outcomes in relation to the **Relevant Indicators** within the **Relevant Timescale**; and
- iii. Arrangements for periodically reviewing the implementation and effectiveness of any targeted actions and, where appropriate, identifying and implementing new targeted actions.

B3C.2 Thereafter, the Provider must take such targeted actions as identified in its review, as set out at **B3C.1** above, and any other targeted actions subsequently identified through its periodic

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reviews, so that its performance in relation to the **Relevant Indicators** is at or above the **Relevant Numerical Thresholds** within the **Relevant Timescale**.

B3C.3 Where the Provider's performance in relation to the **Relevant Indicators** is not at or above the **Relevant Numerical Thresholds** within the **Relevant Timescale**, before deciding that the Provider is in breach of this condition the OfS will consider whether the Provider's context otherwise justifies its performance.

B3C.4 The Provider must keep complete and accurate records of the review carried out in accordance with **B3C.1**, and the actions it takes to improve outcomes in relation to the **Relevant Indicators**, until the OfS has completed its assessment of performance set out in **B3C.8** below. Any such records must be provided to the OfS on request.

B3C.5 The Provider's compliance with this condition does not in any way affect the ability of the OfS to take regulatory and/or enforcement action in respect of the Provider's compliance with any other condition of registration, including (but not limited to) ongoing Condition B3.

Timing and monitoring

B3C.6 The Provider must complete its review, as outlined in **B3C.1** above, six months from this condition becoming effective. The Provider must submit that it has completed its review by email to regulation@officeforstudents.org.uk by 31 January 2025.

B3C.7 The OfS may undertake periodic reviews of the actions taken by the Provider to improve its outcomes in relation to the **Relevant Indicators**. We will identify whether any further information is to be requested from the Provider following the annual publication of OfS **Outcome data**, or on receipt of any other relevant regulatory intelligence. The Provider must take all reasonable steps to provide any additional information requested by the OfS.

B3C.8 The OfS will undertake an assessment of the Provider's performance, in line with the guidance in Regulatory advice 20, in relation to all **Relevant Indicators** following the publication of **Outcome data** in spring 2027.

B3C.9 If, following this assessment, the OfS judges that the Provider remains at increased risk of breach, or in breach of Condition B3, the OfS reserves the right to take further regulatory action.

Definitions

B3C.10 For the purposes of this condition:

'**Condition B3**' means the condition set out in the OfS's regulatory framework.

'**Outcome data**' has the same meaning as 'outcome data' in **Condition B3**.

'**Relevant Indicators**' means the following indicators defined in 'Description of student outcome and experience measures used in OfS regulation' or similar documents published by the OfS (and, for the avoidance of doubt, includes a consideration of any related split indicators):

- Continuation, full-time, first degree
- Completion, full-time, first degree

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'Relevant Timescale' means by 31 July 2026, so that student outcomes data is reflected in OfS dashboards published in spring 2027.

'Relevant Numerical Threshold(s)' means the numerical thresholds set by the OfS in respect of the **Relevant Indicators**, namely:

- 'Continuation, full-time, first degree' – 80 per cent
- 'Completion, full-time, first degree' – 75 per cent.