

Annex H: Draft student experience ratings criteria

1. This annex provides initial thoughts on how the criteria for Gold, Silver and Bronze student experience aspect ratings could be presented.

	Bronze: The student experience is of sufficient quality	Silver: The student experience is consistently of high quality	Gold: The student experience is consistently of outstanding quality
	The student experience typically meets the following:	The student experience meets the following consistently across the provider's mix of students and courses:	The student experience meets the following consistently across the provider's mix of students and courses:
Course content and delivery	<p>1. Courses are coherent and up-to-date, with content appropriately informed by recent subject, research, industry or professional developments.</p> <p>2. Courses provide sufficient educational challenge and require students to develop relevant knowledge and skills.</p> <p>3. Courses are delivered effectively.</p>	<p>1. Courses are coherent, regularly updated and attuned to learners' needs. They are enhanced by recent subject, research, industry or professional developments.</p> <p>2. Courses are effective in stretching and supporting students to develop knowledge and skills that are relevant to their personal goals and future ambitions.</p> <p>3. Courses are delivered effectively, with high quality teaching practices that encourage students to engage in their learning.</p>	<p>1. Courses are coherent, carefully attuned to learners' needs, and are innovative or cutting edge. They are enriched by the latest subject, research, industry or professional developments and innovations.</p> <p>2. Courses are highly effective in stretching and supporting students to develop knowledge and skills that reflect their full potential and their personal goals and future ambitions.</p> <p>3. Courses are delivered highly effectively, with outstanding quality teaching practices that inspire students to actively engage in and commit to their learning.</p>
Resources, support and student engagement	<p>4. Academic support is sufficient and appropriate for the provider's students.</p> <p>5. Physical and digital learning resources are adequate and used effectively to meet the needs of the provider's students.</p>	<p>4. Academic support that is responsive to the provider's students is readily available, and is of high quality.</p> <p>5. Physical and digital learning resources are of high quality and are used effectively to enhance the teaching and learning experience and meet the needs of the provider's students.</p>	<p>4. Academic support that is tailored, proactive and highly responsive to the provider's students is readily available and is of outstanding quality.</p> <p>5. Physical and digital learning resources are of outstanding quality, used highly effectively to enrich the teaching and learning experience, and are tailored and responsive to the needs of the provider's students.</p>

	Bronze: The student experience is of sufficient quality	Silver: The student experience is consistently of high quality	Gold: The student experience is consistently of outstanding quality
	<p>6. Staff teams are sufficient in number and appropriately qualified.</p> <p>7. Engagement with students is sufficient and effective, with routine opportunities for students to contribute to the development of the academic experience.</p>	<p>6. Staff team sizes are good and staff are well qualified. There is high quality support for staff professional development, and excellent academic practice is promoted.</p> <p>7. Engagement with students is widespread and highly effective in leading to improvements to students' experiences and outcomes.</p>	<p>6. Staff team sizes are optimal and staff are well qualified. There is outstanding support for staff professional development and excellent academic practice is embedded across the provider.</p> <p>7. The provider works in partnership with its students and has embedded an outstanding level of engagement that is highly effective in ensuring continuous improvements to students' experiences and outcomes.</p>
Assessment	8. The provider's assessment practices ensure students are assessed effectively.	8. The provider has embedded high quality assessment practices that are effective in testing and supporting students' learning, development and attainment.	8. The provider has embedded outstanding quality assessment practices that are highly effective in testing and supporting students' learning, development and attainment.